



Managed Network Services for the UK and Ireland

Save time and optimise your resources by consolidating your UK and Irish networks into a single managed solution from eircom UK.

Seize the benefits of UK / Ireland Managed network services

- Obtain your connectivity direct from eircom, owner of Ireland's only nationwide MPLS network
- Save time and money by replacing disparate networks with one, high-performance managed MPLS network from one provider
- A single SLA across all sites gives true business assurance
- Benefit from a single point of contact for service, support and billing
- Utilise Quality of Service (QoS) to all UK and Irish sites where required for VoIP, video or other critical business applications
- End to end network visibility and control improves application performance

Get direct access to Ireland's only nationwide MPLS network

Every enterprise is seeking new ways to improve productivity and drive closer collaboration across its operations, whilst seeking to reduce costs. However, UK enterprises needing to get closer to offices in Ireland face a key challenge: how can you improve performance, when your business relies on different communications networks from various providers?

Managed Network Services from eircom UK can help. We're the only UK provider who can offer direct access into business IP, the all-Ireland MPLS network from eircom. eircom UK provides a fully managed service across the UK and Ireland, so your IT team is free to focus on your core business drivers.

An eircom UK network services solution lets you effectively manage your UK and Irish networks as if they were in a single territory. End-to-end visibility and control lets you achieve improved levels of efficiency across your UK and Irish operations.

Managed services at the speeds you need

Choose the Managed MPLS service that matches your enterprise's requirements:

Managed MPLS is ideal for UK and Ireland data networking connectivity. eircom UK provides monitoring, management and fault resolution to an agreed single SLA covering both UK and Irish sites.

UK Managed Ethernet is the preferred option for enterprises seeking managed connectivity across UK sites, at speeds from 2Mbps to 1Gbps. UK Ethernet may also be interconnected with eircom business IP to provide MPLS connectivity into Ireland.



Discover Design Deliver

Managed Network Services for the UK and Ireland at a glance

Full range of access speeds

- eircom UK offers Managed MPLS and UK Managed Ethernet at speeds from 64k.
- All access speeds can provide a direct link into Ireland's only nationwide MPLS network, eircom business IP, if required.

A managed service

- We offer monitoring and management via a dedicated UK NOC, which utilises a suite of fault and performance management tools.
- Alerting and performance data is used to proactively identify faults and performance issues which are managed to resolution by the UK NOC

Quality of service across the network

eircom UK offers guaranteed QoS for your UK and Ireland sites to safeguard application performance.

How does eircom UK deliver these services?

eircom UK is a virtual network operator offering a range of voice and data services to UK and Irish enterprises. In Ireland, eircom owns and operates the country's only nationwide MPLS network, eircom business IP.

eircom UK work with partners to deliver UK managed MPLS services across the UK and Ireland. The UK Network Operations Centre (NOC) provides alerting and performance data; identifies, logs and manages faults within the UK and Ireland; and manages customer premises equipment (CPE).

What are the differences between the two managed network services?

- The Managed MPLS service provides for Layer 3 connectivity using xDSL, SDH and Ethernet access variants into the MPLS cloud, between your UK sites and your Irish sites serviced by eircom business IP.
- The UK Managed Ethernet service provides Layer 2 Ethernet connectivity between your UK sites and if required sites in Ireland serviced by eircom business IP.

eircom UK fully understands that you may require a combination of the two managed services depending on your needs. We facilitate any customer who wants to use both services in a single managed network solution.

Is resiliency available for these managed services?

Resiliency is available for both services. These services assist enterprises who require diversity into sites via a variety of methods, including dual carrier. Availability is subject to site survey.

For more information on Managed Network Services for the UK and Ireland from eircom UK, email uksales@eircom.co.uk or telephone 0800 039 3520